

## **NORTH STAR CASINO RESORT HOTEL ACCOMMODATION TERMS AND CONDITIONS**

These Terms and Conditions apply to all hotel stays at the Mohican North Star Gaming and Resort (referred to as North Star Casino Resort). Guests accept these terms and conditions by booking a hotel stay and/or staying in our hotel. North Star Casino Resort reserves the right to make changes to these Terms and Conditions without any prior notice.

Check In/Check Out. Check in time is 3:00 pm and check out time is 11:00 am. If you fail to check out on time without prior approval, you may incur additional charges, including the cost of an extra night's stay.

Identification. Guests must present valid government-issued photo identification (e.g., passport or driver's license) at check-in.

Payment. Guest bills are payable immediately upon receipt of the bill without any deduction. Guests with complimentary rooms are responsible for any incidentals, charges, and any excess costs upon receipt of bill. Additional charges may apply for extra services, such as room service, minibar items, and special requests.

Additional Occupant Charge. There is an additional charge of \$10 plus tax per occupant, per night, above 2 occupants per room.\*

Taxes. Estimated taxes are based on current occupancy or other similar tax rates, which are subject to change as required by applicable law. Occupancy taxes apply to the basic room rate, additional per occupant charges, upgrades, as well as any other charges as required by applicable law. Sales tax or other charges may be applicable on incidental costs. In the event that lodging is part of a package offering that includes food & beverage, entertainment, or other taxable or nontaxable goods and services, the applicable taxes, if any, will be computed on each component of the package in accordance with applicable tax laws and will be shown on your final invoice at check-out. Payment for all applicable taxes, if any, will be due upon check-out.

Room Status. North Star Casino respects the privacy of guest rooms and generally will only enter a guest's room when authorized such as for cleaning, maintenance, or in the event of an emergency.

Credit/Debit Card Charges. A valid credit or debit card is required at the time a reservation is booked and a hold will be placed on the card to guarantee the reservation. A valid credit or debit card must be presented upon arrival to complete registration. If you are paying with a credit card, you must present the credit card at check-in unless a previously arranged third party credit card authorization is completed for the booking. If you are not the credit card holder, please contact Room Reservations for details on our credit card policy. By

using a credit or debit card, you authorize us to place a hold against your account to guarantee the payment of amounts owed for lodging package, taxes and as well as \$50 per day for incidental charges (to allow you access to room charging privileges). Additional authorizations may be required should your charges exceed the originally approved amount. Please be aware that holds on cardholder funds that are released after checkout may take up to 7 business days to become available for guests with domestic banks and up to 30 days for guests with international banks. If you use a debit card, unused funds may be subject to an additional delay before they are released. Availability of funds after check-out are managed solely by each individual financial institution. In the event that you do not settle your account subsequent to your departure, we will charge your credit or debit card used to hold the reservation what you owe.

Responsibility for Charges and Damages. You agree that regardless of billing or master account arrangements, you are liable for any and all charges posted to your room(s). You are further liable for all damages to the room(s) caused by you or your guests/invitees during your stay including charges for repairs or replacement of damaged items.

Smoking Charges. North Star Casino Resort hotel rooms and suites are smoke-free. If there is evidence of smoking in your accommodation, you will incur a minimum deep cleaning fee of \$250 for rooms plus applicable taxes. Please note that e-cigs, vapors, hookahs, marijuana, etc. fall under our non-smoking policy.

Cancellation. Cancellations less than 72 hours before your scheduled arrival (and no shows) will result in a charge equal to the cost of the first night's stay. If you have a complimentary stay (or at least the first night is complimentary) and do not cancel at least 72 hours prior to your scheduled arrival (or do not show up), then you will be charged a \$60 cancellation fee plus applicable taxes.

Revised Check Out Date. You have the option to change your check out date at any time prior to check-in or at check-in without additional charges.

Room Requests. Every effort will be made to accommodate your requests for specific room type and location, but we are unable to guarantee any requests as rooms are not assigned until check in. Additional fees plus applicable taxes may apply depending on the specific requests.

Safes. In-room fireproof safes are provided for guests to deposit their valuables as a convenience. The North Star Casino Resort assumes no liability for guest valuables based on a guest's use of the in-room safe.

Firearms Policy. Firearms are not permitted on the premises of North Star Casino, including within our hotel rooms.

Use of Accommodations. Hotel rooms and suites are intended solely for the purpose of overnight lodging and accommodation and may not be utilized for exhibition and/or sale of goods, products, wares or services, and/or for any other commercial activity other than networking, without first receiving the separate written consent of North Star Casino Resort. Without limiting the forgoing, should you utilize your room(s) and/or suite(s) for any commercial activity, you hereby agree to indemnify, defend and hold North Star Casino Resort harmless from, and against, any and all claims and liabilities in connection with such activities.

Pets. Pets are not allowed in the facility. This prohibition does not apply to service dogs.

Noise and Behavior. Guests are expected to maintain a respectful environment. Excessive noise, disruptive behavior, or illegal activity may result in immediate eviction without a refund.

Hotel Liability. To the extent applicable, the North Star Casino Resort's liability for any loss, injury, or damage is limited to the value of the accommodation cost.

Force Majeure. North Star Casino Resort shall not be held liable for failure to provide accommodations or services due to events beyond its control, including but not limited to natural disasters, strikes, civil unrest, or government restrictions.